Troubleshooting Informati...

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Troubleshooting Information

This page contains technical information that might be useful when you're trying to solve a problem. If you are looking for answers to common questions about Firefox, check out our support website.

MAKE FIREFOX WORK w/ F5

Copy text to clipboard | Copy raw data to clipboard

Reset Firefox to its default state

If you're having major problems which you can't resolve, start fresh with only your Essential information.

Reset Firefox...

Application Basics

Name	Firefox
Version	34.0.5
Update History	Show Update History
User Agent	Mozilla/5.0 (Windows NT 6.1; WOW64; rv:34.0) Gecko/20100101 Firefox/34.0
Profile Folder	Show Folder ← 4) CLICK HERE
Enabled Plugins	about:plugins
Build Configuration	about:buildconfig 5) COPY TWO FOLDERS FROM ZIP FILE TO LOCATION
Memory Use	about:memory SHOWN IN #4.
Multiprocess Windows	0/1

Crash Reports for the Last 3 Days

Report ID	Submitted

All Crash Reports

Extensions

Name	Version	Enabled
F5 Networks Host Plugin	6031.2012.0213.2149	true

1) CLICK ON ≡ IN UPPER RIGHT

2) CLICK ON ? FOR HELP

3) CLICK ON TROUBLESHOOTING INFO

Graphics

Adapter Description	NVIDIA NVS 5200M
Adapter Drivers	nvd3dumx,nvwgf2umx,nvwgf2umx nvd3dum,nvwgf2um,nvwgf2um
Adapter RAM	1023

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